

2030 Sustainability Commitment

Sustainability is a greater purpose that allows us to make a positive impact on the world. Our 2030 Sustainability Commitment is designed around supply chain and operations, world-leading products, systems and services, and enhancing the quality of life.

It challenges us further to address global issues like climate change, and to be the brands the world looks to for solutions that reduce energy dependence and emissions, and preserve food, water and other natural resources.

We are putting the best minds and the best technology to work to go beyond what is possible.

GLOBAL TRENDS IMPACTING OUR WORLD AND INDUSTRY



URBANIZATION

Urban population growth is changing the dynamics of food, energy, water and land consumption.



RESOURCE CONSTRAINTS

Natural resource scarcity like energy and water is pressuring food supplies, health and wellness, and general infrastructure.



CLIMATE CHANGE

The world is becoming warmer with more unpredictable weather patterns and record greenhouse gas emissions.



WORKFORCE DYNAMICS

Aging populations, shifting demographics and digital connectedness are reshaping the global workforce.

2030 SUSTAINABILITY COMMITMENT FOCUS AREAS & GOALS

CUSTOMER OUTCOMES

- Reduce customer carbon footprint by 1 gigaton (or 1 billion metric tons of CO₂e)
- Design systems for circularity
- Increase access to cooling, fresh food, water and clean air

OPERATIONS & SUPPLY CHAIN

- Achieve carbon-neutral operations
- Deliver zero waste to landfill
- Become net positive water
- Achieve 10% absolute reduction in energy consumption

PEOPLE

- Achieve enhanced workforce diversity reflective of our communities
- Achieve gender parity in leadership roles
- Maintain world-class safety metrics
- Maintain world-class engagement metrics
- Provide wellness offerings for full global population

CITIZENSHIP

- Broaden community access to well-being services including food/nutrition, housing and shelter, transportation and climate comfort
- Invest in STEM workforce development and retraining programs
- Establish network of partners to foster STEM and early education experiences
- Launch seed grants for critical mobility needs